

# SnapLogic Production Readiness Services

SnapLogic's Production Readiness Services helps you deploy your integrations successfully. These services include a comprehensive analysis, use case design and customization, and configuration assistance for the SnapLogic Enterprise Integration Cloud (EIC). The Production Readiness Services allows you to:

- **Plan for business growth:** Deploy tailored configurations to meet forward-looking architecture environment requirements.
- **Align with best practices:** Ensure best practices are adopted to accelerate the time-to-value and make the SnapLogic EIC the most productive, scalable, and resilient solution in your IT organization.

The Production Readiness Service is based on an agile methodology. We work with you to scope your organization's requirements with the typical engagement duration and delivery being about eight (8) weeks long. The engagement can be split into multiple phases in parallel with your own digital transformation initiatives and business priorities.

## The SnapLogic Team

SnapLogic's Professional Services team is responsible for the delivery of the Production Readiness. The team is made up of a:

- **Project Manager:** Serves as the point-of-contact for the duration of engagement, including customer communication and project planning, ensuring a successful delivery.
- **Architect:** Leads designs of the architecture and makes recommendations based on best practices and the customers' specific requirements.

- **Senior Consultant:** Implements the SnapLogic Enterprise Integration Cloud and the agreed upon use cases, integrations (batch, real-time, ETL, application, IoT, etc.), tasks, and more.
- **Technical Account Manager (TAM):** Provisions the SnapLogic Enterprise Integration Cloud and provides ongoing support and technical guidance post go-live.

## Production Readiness Service Key Project Deliverables

Deliverable	Description
System Setup	Assists with the necessary installation and configuration of the system and onboard the platform
Requirements and Use Case(s) Definition	Leads discovery workshops to confirm requirements and use cases, and review associated documentation
Architecture and Design	Assists in the architecture and design of the pipelines per SnapLogic best practices
Implementation	Develops and tests the integration use cases using the available Snaps and out-of-the-box functionality
Project Management	Generates weekly reports and communicate the project status periodically during the engagement
Training	Provides online and on-site training, along with certification

### Production Readiness Service Project Schedule

	Week							
Deliverables	1	2	3	4	5	6	7	8
System setup								
Architecture and design								
Implementation								
Project management								
Training								

## Engagement Timeline

### Week 1 to Week 3:

- Project Manager sets up a kick-off call/meeting with all involved stakeholders to cover the defined scope and key deliverables of this engagement.
- Project Manager provides access to online training to the customer.
- SnapLogic Architect performs an assessment of the architectural activities working in conjunction with the customer’s architect and technical team member(s), respectively.
- SnapLogic Architect provides solution-specific expertise in assessing the use cases.
- Upon project initiation, the SnapLogic Architect and Senior Consultant(s) will require access to:
  - a. SnapLogic Enterprise Integration Cloud
  - b. All source and target systems in scope to deliver the use cases
- Project Manager to ensure:
  - a. Design document and requirements are clarified and approved by customer
  - b. Communications are broadcast to all stakeholders

## Week 4 to Week 8:

- Project Manager communicates the overall deliverable project plan.
- Senior Consultant works in conjunction with the SnapLogic Architect and customer to build the implementations per the agreed use cases and integrations.
- Senior Consultant builds the integrations and performs unit testing.
- Project Manager communicates status updates (weekly to core project team and monthly to steering group).

Note: SnapLogic has provided the above benchmark timings for the various elements of the project implementation, which can change based upon the specifics of the project scope. SnapLogic would deploy the necessary resources for the required period of time to ensure all elements are completed to the high standards customer would expect.

## Prerequisites

### Infrastructure/System Readiness and Requirements:

- On-premises Snapplex or Groundplex should be installed and overseen by the SnapLogic Customer Success team. (Snapplex or Groundplex is a service installed anywhere in the end user's network that has access to the required data and on-premises applications and systems.)

- Use cases should be defined during the first week of Production Readiness engagement (e.g., one could choose to review/re-architect existing integrations and getting ready for production; or construct brand new integrations to facilitate new functional requirements).
- Discovery Document to be filled out with all relevant information.

### Expectations of the customer:

- Provides primary and secondary points of contact for communicating with SnapLogic in connection with the project.
- Provides all the artifacts requested by SnapLogic in a written form in a mutually agreed upon format.
- Provides access to key resources/personnel regarding the required integrations.
- Provides VPN/RDP access to workstation on your network, if needed.
- Provide proper access and privileges to the applicable hardware, infrastructure, and environment.

For more information about SnapLogic's Production Readiness Services, please contact your SnapLogic Account Manager.

SnapLogic is the leader in self-service integration. The company's Enterprise Integration Cloud makes it fast and easy to connect applications, data, APIs, and things. Hundreds of Global 2000 customers – including Adobe, AstraZeneca, Box, GameStop, Verizon, and Wendy's – rely on SnapLogic to automate business processes, accelerate analytics, and drive digital transformation. SnapLogic was founded by data industry veteran Gaurav Dhillon and is backed by blue-chip investors including Andreessen Horowitz, Capital One, Ignition Partners, Microsoft, Triangle Peak Partners, and Vitruvian Partners.